

Welcome Community,

To the patrons of the Millbury Public Library:

These past three months have changed all of our lives. I hope you all have been well and healthy during this difficult pandemic crisis. Our hearts go out to those who have lost a loved one due to any medical condition and/or the COVID-19.

The staff and I are very eager to get back serving the community. Our main goal is to make sure that we are able to do that in a way that is safe for you and our staff. Each municipality has their own plan to prepare service to their communities. With that said, everyone's safety is our number one priority. We are in the process of planning how to safeguard our library environment for patrons and staff, establish procedures for curbside pickup service, and eventually open to the public. Curbside Pickup will be available beginning Monday July 6. Please see specific instructions on our procedures on our website www.millburylibrary.org/library-news or you may call the library at 508-865-1181.

We are very grateful for your patience throughout this whole process as we all know you are eager to get your next book. We beg for your patience for a bit longer. Limited staff have returned to the building and are ready to answer any questions you may have by phone or email. Please leave a message if we are not able to take your phone call. Our building will continue to be closed to the public. Our return book drop will be open beginning July 6. All returned materials will be quarantined, so please be patient as these materials will still be on your account until they are out of quarantine and checked in. Our MLS Optima Delivery service has only begun to pick up deliveries from larger libraries; our library is on that list for deliveries tentatively beginning on a reduced schedule during the week of July 6. Our staff have been working on ordering new materials, updating bulletin boards, reorganizing shelves, offering virtual storytimes, and much more behind the scenes work.

We all know that many of you have questions for us. The staff and I have made "Frequently Asked Questions" in hopes to answer common questions related to the future library service. These will be posted on our website too. Please note that many of the procedures to allow book delivery from other libraries, curbside delivery, and patrons into the building must be guided and approved from a range of officials including Millbury's Emergency Management Director, the Town Hall, and the Library Board of Trustees, which means that we are unable to give an exact timeline for our services. We will provide updates as soon as we have them.

Ann Dallair, Library Director